

From: Mark Donohoe
To: Microsoft ATR
Date: 1/28/02 9:25pm
Subject: Microsoft Settlement

To whom it may concern,

I am writting this e-mail to let you know that as a consumer I feel frustrated, boxed in and limited by Microsofts monopoly. I have little or no choices when it comes to operating systems or applications to use on my home PC. This lack of choices limits my use of the PC and causes daily productivity loss.

In the application area, there are few if any choices in word processors, speadsheets or other applications. This is simply not right in our competitive and free society we claim to have in the U.S.A.

I was hoping the goverment would do something but feel less so in light of the recent actions by the government. The doj could help by imposing the following on Microsoft.

1. Force them to publish and keep current the api's to their applications and file formats for those applications. With the published API's, others could write competing applications that could convert existing microsoft files into the format used by the competing application. Today this is not possible or is twarted by MS.
2. Stop microsoft from further integrating features like browsers, media players and the like into the operating system. I use windows 98 now, and don't use IE, except when I have to. BUT, I can't really remove it from my system without permantly damaging the operating system.
3. Stop Microsoft from pointing me to microsoft companies. When I got my pc, it insisted on bootup, that I either cancel the window or login to the microsoft network. This was not only annoying, but unless I sat and watched the machine boot and closed the window, the machine would not complete booting. It took my quite a while, and with some risk, to get this feature disabled.
4. All of the above would not be so bad, if it all worked, but it doesn't! I must reboot my home machine very often, and must reboot my system at work at least once a week to keep things functioning. This is not to mention all the e-mail viruses and the like that plague MS software.

Thank you for your time. Please help us consumers get this monopolist out of our hair and allow real innovation in the computing world.

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